COURTENAY DentalHealth & IMPLANT CENTRE

Welcome

THANK YOU FOR CHOOSING OUR DENTAL PRACTICE.

Our mission is to understand your dental needs and deliver a pleasant and personalized dental experience. By marrying general, cosmetic, and reconstructive dentistry, our Dentists, hygiene team, and Periodontist strive to provide a wellness driven, multi-disciplinary approach to dentistry that will surely enhance your dental experience.

OUR COMMITMENT TO YOU

FRIENDLY AND PERSONABLE DENTAL TEAM

We are committed to the highest quality dental care. Our office is an inviting atmosphere aimed at making you feel comfortable and welcome.

PERSONALIZED, QUALITY DENTAL CARE

We provide dental treatment in a caring manner, so you can enjoy a lifetime of oral health. Our doctor and our team care about our patients and provide you with personalized care.

PROFESSIONAL, REPUTABLE EXPERTISE

Our doctors and our team members stay current with the latest procedures and dental technology. Our clinical excellence and quality assurance standards put our patients at ease so they can focus on simply getting to know their doctor and team members.

THE VALUE OF BEING OUR PATIENT

Attending regular dental visits is one of the best ways to prevent cavities and gum disease. During your visit to our practice your dentist and hygienist will develop a preventative plan especially for you. Keeping your mouth healthy can save you time and money down the road.

Treating everyone like family

COLLABORATION WITH DENTAL SPECIALISTS

Our close working relationship with specialty doctors helps us to provide dental care that is seamless and consistent. Collaboration also provides educational opportunities and professional growth as we work together on behalf of our patients' needs.

FLEXIBLE HOURS TO FIT YOUR SCHEDULE

We know your time is valuable, so we strive to have convenient hours to fit your needs. We also offer evening hours September through June.

TECHNOLOGY

We welcome technology and all of the benefits we can provide our patients by investing in technology.

COMMUNITY INVOLVEMENT AND SUPPORT

We are committed to our beautiful community. You will find us participating in community events, neighborhood festivals, the Children's Dental Health Program, providing learning resources and teaching good dental hygiene at local schools and daycare centers.

OUR SERVICES

GENERAL SERVICES

General Restorative Treatment

Porcelain Veneers and Crown and Bridge

Porcelain Onlays and Inlays

Endodontic Treatment

Oral Surgery

Preventive Hygiene Services

SPECIALTY SERVICES

Implant Dentistry

Porcelain Veneers and Crown/ Smile Design

Clenching and Grinding Therapy

Gum Disease Therapy

Take Home Teeth Whitening

Dentures and Partials

Invisalign Clear Braces

Specialty Periodontal Treatment with our in-house Periodontist, Dr. Tassos Irinakis

THANK YOU FOR SUPPORTING OUR TEAM

The biggest compliment that we can ever receive is when our patients value and trust the service that we provide enough to invite their friends and family members to join our practice.

For more information about our practice and services visit
www.courtenaydental.ca

101, 389 12th Street, Courtenay, BC V9N8V7 • 250-338-5011 •

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NEW PATIENT FORM

Full Name:_____**Birthdate**_____**Care Card**_____

Address_____ **Postal Code**_____

Phone #_____**Alt #**_____**Emerg Contact** _____**Ph#**_____

Email_____**Physician's Name:**_____

Who can we thank for referring you?_____

Online/Google Search ____ **Newspaper Ad** ____ **Walk By** _____ **Social Media** _____**Website**_____

Are you presently under a Physicians care:_____ **If yes, what condition** _____

_____

What drugs/medication are you currently taking, including Aspirin

_____

Have you been hospitalized in the last 5 years? If yes, for what condition?_____

Do you have any allergies (eg. Latex,Penicillin)?_____

_____

Do you have any artificial body parts eg. Joints, pacemakers etc? _____

Do you have any infections we should be aware of? _____

Do you have or have you had any of the following:

	YES	NO		YES	NO
Hepatitis, jaundice, liver disease			Thyroid problems		
Rheumatic fever			Cancer or radiation therapy		
Heart Murmur			Taken bisphosphonates/osteoporosis meds		
Heart Trouble			Glaucoma		
High or low blood pressure			Prolonged bleeding from a minor cut		
Liver problems			Have you had any other serious illnesses?		
Asthma or sinus problems			Do you smoke? (How much?)_____		
Diabetes A1c #_____ Date_____			Do you have sleep apnea		
Arthritis or rheumatism			Are you a nervous patient?		
Stomach problems or ulcers			WOMEN:		
Tuberculosis or lung disease			Are you pregnant?		
Epilepsy or nervous problems			Are you post menopause?		

DENTAL HISTORY :

***Chief Concern:*_____**

How often do you brush? _____ Do you use a manual or electric brush? _____
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Do you use other dental aids (floss, toothpicks, mouthwash etc)? _____

How often do you have professional dental cleanings? _____

When was your last profession dental cleaning? _____

Do you or have you ever had....	**YES**	**NO**		**YES**	**NO**
Any injury to your face or jaw?			**Gum surgery?**		
Any pain in your face or jaw?			**Sore or sensitive teeth?**		
Bleeding gums?			**Teeth straightened?**		
Loose teeth?			**Clenched or grinded your teeth?**		
Bad breath?			**Freezing with your cleanings?**		

Date:_____Signature of Patient:_____Reviewed By:_____

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Personal History

It is important to us that we meet your needs and address your primary concerns, therefore we ask that you share the following information leading into your appointment today:

What is your primary concern today?_____

When did this become a concern?_____

How would you describe your last dental experience?_____

What prevented you from returning to your former Dentist?_____

I routinely see my dentist every 3mths_____ 4mths_____ 6mths_____ 12mths_____ not routinely_____

Do you or have you ever had Braces, Orthodontics Treatment, or Upper Bite Adjustment_____

Please answer YES or NO to the following questions

GUM AND BONE

Do your gums bleed or are they painful when brushing or flossing?_____

Have you ever been treated for gum disease or been told you have lost bone around your teeth?_____

Is there anyone with a history of periodontal disease in your family?_____

Have you ever experienced gum recession?_____

Have you ever had any teeth become loose on their own? (without injury), or do you have difficulty eating an apple?_____

TOOTH STRUCTURE

Have you ever had any cavities within the past 3 yrs?_____

Are any teeth sensitive to hot, cold, biting sweets, or avoid brushing any part of your mouth?_____

Have you ever broken teeth, chipped teeth, had a toothache or cracked filling?_____

Do you frequently get food caught between your teeth?_____

SMILE CHARACTERISTICS

On a scale of 1 – 10 how would you rate your smile?_____

What would help to make it a 10?_____

Have you ever whitened (bleached) your teeth?_____

Have you or do you ever feel uncomfortable or self-conscious about the appearance of your teeth?_____

Have you ever been disappointed with the appearance of previous dental work?_____

Patient's signature____

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Office Financial Agreement

Our mission at Courtenay Dental Health and Implant Centre is to provide excellence in dentistry that meets your individual needs. In order to reduce the cost of providing dentistry to our patients, **payment is expected at the time of service.**

We are pleased to offer the following payment options:

- Option # 1 **Non Assignment of benefits with payment in full**

Payment is made in full by cash, debit, Visa or MasterCard at the time of treatment.

- Option # 2 **Assignment of Benefits**

Our office will accept an assignment of benefits from your insurance company with the understanding that the agreement regarding your benefits is between you, your employer and the insurance company.

The office completes and submits claims on your behalf as a courtesy, in an effort to save you time.

We will provide your insurance company with the forms they require to process your dental claim, BUT

- We do not accept responsibility for the outcome of the claim or for the amounts which your dental plan will not pay. This includes but is not limited to:
    - Procedures that are covered by your plan
    - To what extent or percentage of the actual cost they cover
    - Annual maximums set out by your plan
- We need you to understand that this does not eliminate your financial obligation for your treatment.
- We DO NOT guarantee payment from your insurance company and if your claim is denied you will be responsible for the full amount at that time.
- We require you to pay the estimated amount NOT covered by your insurance company at the time of the service. This amount is only an estimate of charges and may be found to be insufficient after review for your insurance company.
- Our office WILL NOT enter into dispute with your insurance company over any claim, We will cooperate with any requests made from your insurance company but it is ultimately YOUR RESPONSIBILITY to resolve the dispute over payments made or not made by your insurance company to our practice.

I hereby assign payment of my primary dental benefits directly to Courtenay Dental Health and Implant Centre.

Date_________________________________ Name____________________________________

Signature____

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Your Privacy is Always Assured

Privacy of our patient's personal information is important to us. Personal information is necessary for providing services to you and information may be necessary to administer your dental treatment.

I authorize communication of this personal information by mail, electronic mail, and verbal means. Personal information includes clinical records, xrays, study models, photographs of you and your teeth, mouth, smile and face, and general information obtained from a medical history review, insurance information, phone numbers, and email addresses. Clinical information, photographs, and xrays may also be used for long term follow up and research purposes, as well as for education or teaching purposes.

Your personal information will only be shared with those who have a need to know and specific information disclosed shall be restricted to only the information relevant to the recipients need to know. Those who have a need to know include referring dentists, other dental specialists, physicians, dental laboratories and insurance carriers.

I certify that I have read understand this document.

Patient/Parent or Guardian Signature_____

Date _____